GOVERNMENT OF TELANGANA

ABSTRACT


CONSUMER AFFAIRS, FOOD AND CIVIL SUPPLIES (CS.I-CCS) DEPARTMENT

G.O.MS.No. 45 Dated: 19-11-2016

Read the following:


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ORDER:

In supersession of the orders issued in the reference 2nd read above and based on the proposal of Commissioner of Civil Supplies in the reference 3rd read above, Government after careful examination of the matter hereby designate the District Rural Development Officer as District Grievance Redressal Officer for each District under Section 15(1) of the National Food Security Act, 2013 for undertaking the following functions, namely;

i) For expeditious and effective redressal of grievances of the aggrieved persons in matters relating to distribution of entitled food grains or meals under Chapter II (Provisions for Food Security) and to enforce the entitlements under the Act; and

ii) For hearing complaints regarding non-distribution of entitled food grains or meals and matters relating thereto and take necessary action for their redressal in such manner and within such time as may be prescribed by the State Government;

2. Any complainant or the officer or authority against whom any order has been passed by the District Grievance Redressal Officer who is not satisfied with the redressal of grievance may file an appeal against such order before the State Food Commission. The appeal shall be filed within 30 days from the receipt of the order on a white paper enclosing the documents in support of the appellant’s claim.

3. The District Grievance Redressal Officer shall utilize the services of the Revenue of Civil Supplies staff of the District for attending to the matters relating to the District Grievance Redressal Office.

(PTO)
4. All the District Rural Development Officers shall take charge as the District Grievance Redressal Officers immediately and report.

(By Order and in the name of the Governor of Telangana)

C.V. ANAND
EX-OFFICIO PRINCIPAL SECRETARY TO GOVERNMENT

To
The Commissioner of Civil Supplies, Hyd.
All District Collectors.
The District Rural Development Officers.
The VC & Managing Director, Telangana State Civil Supplies Corpn. Hyderabad.
Copy to:
The Prl. Secretary to Government, Revenue Department.
The Prl. Secretary to Government, PR&RD Department
The Spl. Secretary to Hon’ble Chief Minister, Telangana State.
The OSD to Hon’ble Minister for Finance and Civil Supplies Dept. SC/SF.

// FORWARDED::BY ORDER//

SECTION OFFICER.